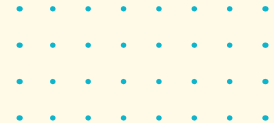


CARING FOR LIFE

Cipla Foundation in Mumbai Metropolitan Region - 2025



About Cipla Foundation



Cipla Foundation's vision for an equitable world is built on the foundation of 'Caring for Life.'

At Cipla, we strongly believe that sustainable business growth is intertwined with the well-being of the societies and natural ecosystems where we operate.

Cipla Foundation, the philanthropic arm of Cipla, collaborates with reputed institutions, non-governmental organisations (NGOs) and government agencies to enhance the outreach of its CSR initiatives.

WE WORK ACROSS FIVE KEY THEMATIC AREAS:



HEALTH



ENVIRONMENTAL
SUSTAINABILITY



EDUCATION



SKILLING



DISASTER
RESPONSE

IN INDIA:

20
STATES
REACHED

60+
PARTNERSHIPS
BUILT



Cipla's social initiatives in Mumbai Metropolitan Region began in 2014, with a focus on Palliative Care and Education

In Mumbai and Navi Mumbai, Cipla Foundation currently works across and reaches out to:

50+
TARGETED AREAS

30+
SCHOOLS

7 HEALTHCARE
INSTITUTIONS

3,000+
STUDENTS

The map used in the booklet is for general illustration only, not indicative of political boundaries and not to be used for reference purposes.



Leaders Speak



UMANG VOHRA

Managing Director & Global CEO, Cipla

“

Engaging with communities brings meaning beyond professional achievements. Through Cipla Foundation, we uphold our legacy of social good, igniting hope and making a difference. We strive to put ‘care’ back into ‘healthcare’ every day. From bringing essential healthcare to doorsteps and building the palliative care ecosystem to enabling education, advancing water neutrality, and supporting disaster relief efforts, we remain committed to creating lasting impact in every community we serve.



RAJEEV KUMAR SINHA

Global Chief Manufacturing Head, Cipla

“

On behalf of every Ciplaite, I can proudly say that our commitment to caring for every life unites us. Through our Foundation, we champion initiatives that expand access to quality healthcare and education, uplifting communities and transforming lives. The resilience and spirit of those we serve continue to inspire me every day.



DR. RAJU MISTRY

Global Chief People Officer, Cipla

“

Caring has the gift of making the ordinary seem special. Cipla Foundation embodies ‘Caring for Life’ through initiatives that transform the way we see the world. As a volunteer, I have witnessed how employee involvement amplifies our impact, creating lasting change and fostering a deep sense of purpose.



ANURAG MISHRA

Head, Cipla Foundation

“

We work passionately towards our goal of equitable access to quality healthcare and education opportunities for the most vulnerable in our communities. Our team at the Foundation and I are committed to ‘Caring for Life’ and we constantly strive to bring about a meaningful change. It is the strength of our partnerships that fuels our work, and we remain grateful for their faith in us.

Building the palliative care ecosystem

Palliative care is a specialised medical care focused on relieving the pain, symptoms, and stress of a serious illness. It recognises that the challenges faced by a person with a serious illness are not just confined to the disease alone. We envision a world where no one with a serious illness suffers from pain or other symptoms or feels alone, where each day is filled with comfort and support for both patients and their families.

To provide palliative care services at the start of diagnosis of patients in Mumbai and Navi Mumbai, especially the most vulnerable, we adopted a multi-pronged approach:

- Strengthened hospital-based palliative care
- Increased access and awareness for paediatric palliative care
- Expanded homecare services
- Supported in-patient palliative care services



Strengthened hospital-based palliative care

Tata Memorial Centre (TMC), Mumbai & Navi Mumbai:

TMC provides leadership for guiding the national policy and strategy for cancer care by promoting outstanding service through evidence-based practice of oncology.

Cipla Foundation supported the palliative care services at Tata Memorial Hospital, Mumbai to better address the needs of patients at the out-patient clinic as well as through home care services.

Additionally, we partnered with Advanced Centre for Treatment, Research and Education in Cancer (ACTREC), Navi Mumbai, a unit of TMC, to offer comprehensive palliative care through a multidisciplinary team.

Cipla Foundation continued to support the KEVAT programme, the first recognised professional program in India to focus on an emerging 'Patient Navigation Model', that can be applied across all cancer care and healthcare institutions. During the year, we supported the training of 30 KEVATS and the appointment of 20 KEVAT assistants across India, out of which two were placed at TMC, Mumbai.



3,700+ PATIENTS AND FAMILIES SUPPORTED THROUGH TMC AND ACTREC

Address: Tata Memorial Centre, Dr. E Borges Road, Parel, Mumbai - 400 012 India
Address: Advanced Centre for Treatment, Research and Education in Cancer (ACTREC), Tata Memorial Centre, Plot No. 1 & 2, Sector 22, Kharghar, Navi Mumbai - 410210.

Punyashlok Ahilyadevi Holkar, Head and Neck Cancer Institute of India (PAH-HNCII), Mumbai:

The newly constructed Head and Neck Cancer Institute of India is a 93-bedded comprehensive treatment centre offering surgery, radiotherapy, chemotherapy, cancer rehabilitation and palliative care.

In January 2024, we partnered with the hospital and provided a team of palliative care professionals that include a doctor, nurse, counsellor and social worker to address the needs of patients and their families.

190+ PATIENTS AND FAMILIES SUPPORTED FROM JANUARY - MARCH 2024

Address: Punyashlok Ahilyabai Holkar Head and Neck Cancer Institute of India Plot - CS No. 254, Barrister Nath Pai Marg, Dockyard Road, Mazagaon, Mumbai, Maharashtra, 400010.

Expanded home care services in the city

Romila Palliative Care Centre (RPC):

RPC aims to support patients and their families suffering from any serious illnesses through outpatient services and home-based care. Cipla Foundation has partnered with RPC, a project of SNEHA from its inception in 2017. Over the years, RPC has expanded its coverage area in Mumbai and currently has four multi-disciplinary home care teams.

In 2022, RPC in partnership with the Brihanmumbai Municipal Corporation (BMC), established a palliative care clinic that offers clinical services, nursing care, counselling, physiotherapy and group work sessions to patients and caregivers.

In 2024, their advocacy efforts to integrate palliative care services in the public health system led to the commencement of palliative care services at the BMC public hospital at Sion to address the needs of adult patients and neonates.



IN FY 2023-24,

1,000+ PATIENTS AND CAREGIVERS SUPPORTED

Address: Romila Palliative Care, Allied Co-op Housing Society, Ground Floor, St. John Street, Off Pali Road, Near Learner's Academy, Bandra West, Mumbai - 400050, India

The Jimmy S Billimoria Foundation, PalCare:

The Jimmy S Billimoria Foundation works to bring quality palliative care to the comfort of homes of patients living with serious and life-limiting illnesses, particularly cancer, in Mumbai. A multi-disciplinary team of doctors, nurses, and counsellors visit the families in need at their homes with the prime purpose of delivering palliative care and holistic support.

In 2023, PalCare started an OPD service for cancer patients at the Lokmanya Tilak Municipal Hospital, Sion, Mumbai, thus increasing home care access to more patients.

IN FY 2023-24,

380+ PATIENTS AND THEIR FAMILIES WERE REACHED OUT TO AND SUPPORTED

Address: PalCare, 7C, Trust House, Next to Global Hospital, Dr. E Borges Road, 35 Hospital Avenue, Parel, Mumbai 400012



Supported in-patient palliative care services



Sukoon Nilaya Palliative Care Centre:

Sukoon Nilaya Palliative Care Centre, a project of the King George V Memorial Trust, is the city's first inclusive palliative care centre offering in-patient and out-patient services for people with any serious illness. Since its inception, Sukoon Nilaya Palliative Care Centre has cared for adult patients with cancer, Chronic Kidney Disease (CKD), cardiac, respiratory, neurological and other life-limiting illnesses. At the 24-bedded centre, patients are cared for by a multi-disciplinary team of doctors, nurses, counsellors, physiotherapists and occupational therapists.

Address: Sukoon Nilaya Palliative Care Centre, King George V Memorial Trust, Anand Niketan, Dr. E. Moses Road, Mahalaxmi, Mumbai – 400011

**Cipla Foundation has supported
Sukoon Nilaya Palliative Care Centre
since its inception in 2021.**

IN FY 2023-24,

560+ PATIENTS
SUPPORTED



Increased access and awareness for pediatric palliative care services

Children are often excluded from palliative care services, hence we provide a special focus on services for them. Pediatric palliative care specialists focus on how the child's illness and treatment affect the entire family, including siblings, and not just the patient alone. We started and strengthened paediatric palliative care initiatives in Mumbai at:

Bai Jerbai Wadia Hospital for Children, Mumbai:

We strengthened the homecare palliative care unit at Bai Jerbai Wadia Hospital for Children with the addition of a new counsellor and physician to ensure that more children in Mumbai receive the much needed support. In February 2024, the unit hosted a workshop in collaboration with the Indian Association of Pediatrics on palliative care and neurology, attended by over 50 paediatricians and paediatric residents.

IN FY 2023-24,

1,000+ CHILDREN AND THEIR FAMILIES SUPPORTED



Address: Bai Jerbai Wadia Hospital for Children,
Acharya Donde Marg, Parel, Mumbai, Maharashtra, India, 400 012

Municipal Corporation Hospitals:

To address the needs of children accessing public hospitals in the city, Cipla Foundation and the Department of Palliative Medicine, Tata Memorial Centre (TMC), Mumbai initiated the 'Paediatric Palliative Care Project' in 2019. In the last 5 years, four centers were launched in collaboration with the following major hospitals in Mumbai and Thane districts -

- Department of Paediatrics at Chhatrapati Shivaji Maharaj Hospital, Kalwa, Thane
- Department of Paediatrics at B.Y.L Nair Hospital, Mumbai
- Department of Neonatology at K.E.M Hospital, Mumbai
- MCGM-Comprehensive Thalassemia Care, Pediatric Hematology-Oncology & Bone Marrow Transplantation Centre, Borivali (E)

Each centre has a multi-disciplinary project team which provides holistic care to the families. These hospitals address the needs of children suffering with neurological conditions, thalassemia, juvenile diabetes, and chronic renal conditions. The team also supports the parents and caregivers with information on the disease and links them with other social support services.

IN FY 2023-24

2,440+ CHILDREN'S NEEDS
ADDRESSED

4,690+ CAREGIVERS
SUPPORTED



We believe that every person with any serious illness deserves to find solace in their journey, regardless of their circumstances. Together with our partners, we are striving to amplify our impact by fostering innovation, expanding access, and advocating for the dignity of every life.



Care is a call away

Launched in 2021, Saath-Saath is a national toll-free helpline run by trained palliative care professionals, who understand the needs of patients and their loved ones without judgement, and link them to the nearest palliative care provider. It makes a difference to those in pain, alone and needing support. We recently also launched a multilingual, AI-enabled chatbot for the helpline, offering personalised support and information 24/7, backed by a robust database to ensure comprehensive and accessible care at all times.



In FY 2023-24,

4,000+

CALLS RECEIVED AND
REFERRED TO PALLIATIVE
CARE SERVICES

1,400+

PATIENTS / CAREGIVERS
SUPPORTED

30+

ORGANIZATIONS
INVOLVED

27

CITIES COVERED
IN INDIA



Case Story:

Connecting patients to a world of information and compassion through Saath-Saath.

When Ravi Gupte, a retired bank manager, learned of his diagnosis of a malignant brain tumour, he found himself navigating unfamiliar territory, unsure of where to turn for guidance and support.

At the recommendation of a friend, he dialed Saath saath and was immediately connected to a network of experts and a world full of compassion. He was guided to the nearest palliative care facility where he found a range of comfort care services, including pain management, symptom control and emotional support. With Saath-Saath, he found unique guidance tailored to his needs and a safe space to express his concerns, thus building his resilience to face his illness.

**CARE
IS A
CALL
AWAY**

DIAL
1800-202-7777

WE ARE THERE
TO HELP YOU
THROUGH ANY
SERIOUS
ILLNESS

**saath
saath**
1800-202-7777
Your Palliative
Care Helpline

Strengthening the Public System Partnership with SNEHA

This project aims to enhance maternal health by providing quality healthcare and promoting health-seeking behaviors in vulnerable urban settlements. In partnership with the public healthcare system and communities, it spans seven Municipal Corporations in the Mumbai Metropolitan Region.

Under the Public System Partnership (PSP) project with partner SNEHA (Society for Nutrition, Education and Health Action), we continued to promote proactive health-seeking behaviour and community ownership of healthcare in vulnerable urban slum settlements through targeted obstetric care referral interventions, capacity building, and community engagement.

Following this initiative's implementation, there has been a marked improvement in the coordination and documentation of maternal referrals across all participating municipal corporations.

IN FY 2023-24,

4,500+

**WOMEN ASSISTED DURING PREGNANCY
FOR EARLY REFERRAL AND CARE**



Rare Needs Care - Thalassemia

Thalassemia is an inherited blood disorder characterised by lower-than-normal levels of hemoglobin and fewer red blood cells in the body. For a child, living with thalassemia is painful and challenging, requiring routine blood transfusions, managing health complications, and facing a shortened life span. In India, a bone marrow transplant is the only available cure, but it comes with limitations, including donor match constraints and high costs for the family.

Together with several implementation partners, Cipla Foundation has initiated efforts to enhance patient support systems for thalassemia. These projects help bridge gaps in patient care and improve healthcare systems, making them better equipped to address critical challenges. Given the substantial number of children born with thalassemia each year and the limited access to curative treatments, this initiative plays a crucial role in providing life-saving medical interventions to vulnerable populations.

Comprehensive Thalassemia Care, paediatric Hematology-Oncology & BMT Centre:

In partnership with Tata Memorial Centre, Mumbai, we extended paediatric palliative care services to the Thalassemia Centre in Borivali. The palliative care team we support is providing an additional layer of comfort for families by helping them continue treatment and prepare those eligible for Bone Marrow Transplants with the necessary information, and emotional, social and financial linkages.

Address: MCGM - Comprehensive Thalassemia Care, Pediatric Hematology-Oncology & BMT Centre, CCI Compound, Near Kanakia Exotica, Borivali (E), Mumbai - 400 066.

IN FY 2023-24,

165+ PATIENTS SUPPORTED
ACROSS INDIA

30+ PATIENTS SUPPORTED
IN MUMBAI



Arpan Thalassemia and Sickle Cell Society

Driven by a mission to provide the best quality services for Thalassemia patients, our project, in partnership with Arpan Thalassemia and Sickle Cell Society, aims to address the challenges of managing Thalassemia through comprehensive care and support strategies.

The project focuses on providing free NAT (Nucleic Acid Tested) and Leucodepleted blood transfusions to registered beneficiaries, ensuring safe and efficient procedures to enhance their quality of life.

In addition, the project also provides iron chelation medication to registered beneficiaries.

IN FY 2023-24,

- Arpan has screened **5,000+ young adults** for Hemoglobinopathies, and **150+ individuals screened** have tested positive as thalassemia minor carriers who have been counselled.
- **110+ children and adults** are being supported with regular blood transfusions and to date **1,500 + transfusions** have been completed under this partnership.



Environmental Sustainability



From our guiding philosophy, we believe that sustainable growth is intertwined with the natural ecosystems where we operate. By adopting eco-friendly technologies and optimising the use of resources as a part of our processes, we aim to contribute to the overall well-being of our environment.

Widening the horizon through our water conservation projects

To address issues of water scarcity, declining groundwater levels and climate change impacts, we collaborate with leading organisations like MYRADA and BAIF on initiatives to enhance water retention and ground water rejuvenation in the states of Maharashtra, Madhya Pradesh, Karnataka and Tamil Nadu.

Our initiatives include -

- Renovating defunct water harvesting structures
- Strengthening embankments
- Desiltation of water bodies
- Supporting implementation of watershed programs
- Formation of Water User Groups for upkeep, maintenance and sustainability of the structures created

Till date,

25 VILLAGES SUPPORTED **3,000+** FAMILIES REACHED



Launched in 2022, the project is striving to harvest 20 lakh cubic litres of water by FY 2025 and the project is on track to achieve this.

Promoting sustainable farming and adopting clean energy solutions



Continuing with our endeavour and investment in water harvesting projects, through our partners, we also support projects on promoting indigenous, weather-resilient crops including millets as well as training and capacity building on improved agricultural practices and components of renewable energy.

In Satara and Nashik districts of Maharashtra, we train and encourage farmers to sow local indigenous varieties of crops and to set up solar plants and bio-gas units which reduce dependency on fossil fuel and improve usage of green energy. We also support farmers in deploying solar-powered insect traps to control pests that harm crops. This has helped farmers reduce the use of pesticides and transition towards organic farming.



Ensuring learning never stops with post-pandemic scholarship programme

Pratham Mumbai Education Initiative

The pandemic disrupted education for children from disadvantaged backgrounds, with many unable to access online learning. Job losses and the loss of breadwinners plunged families into hardship, forcing some children to drop out of schools.

In collaboration with Pratham Mumbai Education Initiative, we support a scholarship program that provides critical support, helping such children continue their education.

Since 2022,

450+ STUDENTS
REACHED



Striding with confidence towards a better and sustainable future

Greensole Foundation

Greensole transforms old shoes and apparels into slippers and bags for children in need, thereby reducing landfill waste while promoting social and environmental good.

With Cipla Foundation's support, Greensole has provided footwear and bags to schools near Cipla's manufacturing units in Bhiwandi (Thane), Velhe, and Daund (Pune)—helping children walk safely to school.

In FY 2023-24,

5000+ RECYCLED SHOES
PROVIDED

3,500+ UPCYCLED FLEX
BAGS GIVEN



Enabling holistic education and access to resources for the visually impaired

Victorial Memorial School for the Blind (VMSB)

VMSB is an institution dedicated towards holistic education, skill development and self-empowerment of visually impaired children. VMSB provides them with education, nutritious food, comfortable accommodation, sports facilities, skills training, and career guidance.

In FY 2023-24, a batch of 10 visually impaired students cleared the 10th standard board exam; Cipla Foundation has been supporting them since 3rd standard.

Address: The Victoria Memorial School for the Blind , 73, Tardeo Road, Opp. Film Centre, Tardeo, Mumbai - 400 034



Eyeway Helpdesk

Cipla Foundation, in collaboration with Score Foundation, is supporting the Eyeway Helpdesk at Victoria Memorial School for the Blind, as a one-stop resource for individuals with visual impairment.

This helpdesk is a part of the Eyeway Network and the helpline - 1800-532-0469 receives calls from all over Maharashtra, assisting over 250 individuals monthly. Eyeway counselors provide guidance on education, government schemes, financial aid, employment, career opportunities, and emotional support.

In FY 2023-24,

3,600+ VISUALLY IMPAIRED INDIVIDUALS
REACHED DIRECTLY



Transforming learning through the power of play

The Open Tree Foundation (Toybank)

Play is essential for a child's development, fostering confidence, responsibility, and compassion, which shape them into well-rounded members of society.

In collaboration with Toybank, our program harnesses the power of play to create a happier, healthier, and more fulfilling childhood. These initiatives also establish safe spaces where at-risk children can learn, grow, and freely express themselves.

The Play2Learn program provides children with engaging educational board games, play materials, and play-based activities. By making learning more interactive and enjoyable, the program helps increase the number of children returning to school and ensures a smoother transition back into the classroom.

IN FY 2023-24,

6,000+

CHILDREN REACHED
IN MUMBAI

10+

GOVERNMENT
SCHOOLS REACHED





Recognising merit, one student at a time

Merit Awards is an annual Cipla Foundation initiative that celebrates the academic achievements of Class X and XII students from government and government-aided schools around Cipla Units. Typically, these students are from underprivileged families & first-generation learners. The presence of senior Cipla leaders and the accompanying financial reward motivates the achievers to pursue their future ambitions. As part of the long-standing Cipla tradition of standing strong with every child, Cipla employees across site locations whole-heartedly volunteer for this event - interacting with students and their families, while boosting their morale.

IN FY 2023-24,

ACROSS SITE LOCATIONS

600+

STUDENTS FELICITATED FROM

200+

SCHOOLS

IN MUMBAI

90+

STUDENTS FELICITATED FROM

30+

SCHOOLS

Disaster Response



Aiding those in need with relief and building resilience

In FY 2023-24, natural disasters in the form of flash floods and landslides struck the states of Himachal Pradesh, Maharashtra, Sikkim, and Tamil Nadu. During such times, it is critical to provide immediate support to minimize suffering and tend to basic human needs like food, water and shelter.



In collaboration with HelpAge India and the local administration, we supported

2,000+ FAMILIES BY DISTRIBUTING

Hygiene Kits

Dry Ration

Tarpaulin Shelters

Kitchen Utensils

Face Masks

Relief Materials

Delivering holistic and compassionate care through our multi-disciplinary team

To support patients and their families during their most difficult times, we set up the Cipla Palliative Care & Training Centre in 1997 in Warje, Pune.

To date, 23,000+ patients and families have been served by the team. This includes in-patient care, home care and services provided at out-patient departments in hospitals in Pune city.

In our 48-bedded centre, surrounded by peace and serenity, patients and their families receive medical therapies, emotional comfort and counselling from our multidisciplinary team.

In FY 2023-24, we drove care to the homes of our patients and caregivers in Pune city and provided them with every support in their challenging journey. Additionally, by providing end-of-life care, we have been striving to honour patients' wishes to remain in the comfort of their homes until their final moments.

This year, we started an additional medicine drop-off facility for patients who cannot access pharmacies. In just six months, over 1,500 deliveries were made, reaching out to 260+ patients.

All services available are offered free-of-cost

Scan the
QR code for
geo-location
and details



Our employee volunteering platform 'Cipla for Change' embodies our commitment to 'Caring for Life' by channelling the passion and expertise of our employees towards the causes they care about. From supporting the educational journeys of students, running marathons to raise awareness about paediatric palliative care, engaging with communities through our healthcare programs, supporting communities with dry rations in disaster-affected communities, and many more, this vibrant platform transforms our values into action and offers meaningful opportunities for our employees to make a real difference.

Cipla for Change unites Cipla employees from across the globe, fostering a strong sense of community and purpose. It's not just about making a difference; it's about living our values of care and dedication every day. Empathy and inclusion continue to thrive as Ciplaites across India share their time and skills for the causes they are most passionate about.

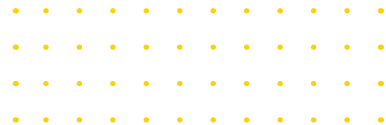


Across the country, Ciplaites volunteered for 1,00,000+ hours for various causes.

In Mumbai, in FY 2023-24,

7,400+ CIPLAITES
VOLUNTEERED

21,000+ VOLUNTEERING
HOURS CLOCKED





Cipla - 1935 se Desh ki Sehat ke Saath

Built on a strong 90-year-old legacy of providing equitable access to life-saving treatments, Cipla's journey has been driven by the ideals of self-sufficiency, self-reliance, and innovation. As a global healthcare organization, Cipla remains committed to patient-centric care - offering complex generics and drugs across key therapeutic areas like respiratory, anti-retroviral, urology, cardiology, anti-infective, and CNS. With a presence in over 80 countries, Cipla provides over 1,500 products in over 50 dosage forms.

As a responsible corporate citizen, Cipla's humanitarian approach to healthcare in pursuit of its purpose of 'Caring for Life' and deep-rooted community links, wherever it is present, make us a preferred partner to global health bodies, peers, and all stakeholders, including not-for-profit organizations, that partner with Cipla Foundation to help patients across 20 states in India as well as South Africa.

Acknowledgement

We extend our heartfelt gratitude to all our partners, Cipla leaders and employees, government officials and individuals who have joined hands with us to support communities in need. We deeply admire their commitment and salute their dedication. Together with our partners, Cipla Foundation has been able to reach out to communities across India from Srinagar to Thiruvananthapuram and from Guwahati to Bikaner. Driven by our shared purpose of 'Caring for Life', we continue to strive towards building a better tomorrow.



Cipla Ltd: 289, Bellasis Road, Dalal Estate, Mumbai Central, Mumbai - 400008

To know more about our initiatives, write to us at ciplafoundation@cipla.com | Follow us on [@CiplaFoundation](https://www.instagram.com/CiplaFoundation) [f](https://www.facebook.com/CiplaFoundation) CiplaFoundation [in](https://www.linkedin.com/company/Cipla-Foundation) Cipla-Foundation [X](https://x.com/CiplaFoundation) CiplaFoundation

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